



1 May 2013

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Reference: First Team Judicial Review update 29 April 2013

Dear Andrew

Following two packed UNISON branch meetings earlier this week I have been mandated by our members to write to you about the tone of the internal Press release earlier this week.

Our members felt that the use of the word 'victory' were grossly inappropriate and insensitive especially in light of the fact that many of your hard working staff are likely to be handed their redundancy notices post transfer to Capita.

I believe we have an incredible workforce in Barnet Council. They have been subject to the biggest transformation process over the last three years and yet they continue to deliver high quality and cost effective public services. Only a week ago at the Council meeting the Deputy Leader responded in answer to a question:

"In Quarter 2 2012/13, Barnet was ranked in second place in London for the total number of 'high performing and low cost' services"

The morale of the workforce in Barnet Council is already rock bottom and this communication has certainly not helped. I am seeking an undertaking from you that future communications are respectful of the feelings of your staff regardless of the sometimes difficult messages that need to be conveyed.

Yours sincerely

A handwritten signature in black ink that reads "JO BURGESS" with a checkmark at the end.

John Burgess
Branch Secretary
Barnet UNISON